



Wicker & Rattan Furniture

CARE & MAINTENANCE and WARRANTY

The fine art of furniture making from sustainable, all natural wicker and rattan is a time honored skill that has been passed down from generations of craftsmen in the South Eastern regions of Asia where rattan is grown. The individual time and pride invested in each piece along with the natural graining, color, beauty and original character that makes this hand-made furniture truly unique.

Care & Maintenance

Rattan and wicker furniture is fairly easy to maintain and should be treated as any other wood furniture. Here are some of the basic things that can keep your furniture looking like new:

Always wear eye and skin protection to prevent liquid or other materials from entering your body while performing maintenance tasks as described here.

Dust:

Dust buildup should be periodically removed. Using a vacuum cleaner equipped with a soft brush attachment is very effective if your furniture features rich details or wicker.

Soil or Dirt on Finish:

If you see that there is dirt or a stain of some kind on the rattan or wicker frame of your furniture, you should first use Murphy's Oil Soap® or similar product and a soft rag to try and remove the soiling. If this is not effective, a clean rag with acetone, fine grit steel wool or sandpaper may be used. When using acetone, fine grit sand paper or steel wool, proceed slowly being careful not to remove the finish.

Soil or Dirt on Finish:

If you wish to polish your rattan furniture, any over the counter wood polish such as Pledge® or Old English® may be used. Simply follow the instructions provided on the bottle.



Warranty

Palm Springs Rattan warranties their wicker, rattan, and upholstered furniture against manufacturer defect for the following terms:

Rattan or Wicker Furniture Frames	3 years
Furniture Finish	1 year
Cushions	1 year
Fabric	1 year
Upholstered Furniture Frames	10 years
Upholstered Furniture Springs	3 years
Sleeper Sofa Mattresses	1 year
Mechanical Mechanism	1 year

Warranty Disclaimer:

Warranties listed on this document are not exhaustive and will be serviced at our discretion. All warranties described herein apply to residential use only. These warranties are intended to provide a remedy for damage or failure resulting from a manufacturer defect. Conditions resulting from abuse, neglect, improper care or usage, accidents, normal wear and tear, or acts of nature are not covered. Fading, pilling, and soiling of fabrics is not warranted. Furniture used in a commercial setting is not covered under the warranties described here. Natural wicker rattan and upholstered furniture is intended for indoor use only. Damage or wear resulting from using this furniture in an area open to the elements will not be covered.

Contact Us:

For more information regarding warranty service and specific service or warranty related issues, please feel free to contact us by email at service@palm Springsrattan.com or by toll free telephone at: **1(727) 524-1476.**